

# Operations Committee

**2013-05-10 09:35:00.0**

or immediately following the 9:30 a.m. Joint Planning Committee/ABAG Administrative Committee whichever occurs later.

Joseph P. Bort MetroCenter Lawrence D. Dahms  
Auditorium 101 Eighth Street Oakland, California  
94607

The MTC Operations Committee considers matters related to transportation system management and operational activities.

*This agenda was updated 2013-05-09 11:16:21.0. It is accurate to the best of our knowledge at that time.*

For assistance, please contact Martha Silver,  
[MSilver@mtc.ca.gov](mailto:MSilver@mtc.ca.gov), 510.817.5604

*This meeting will be [audiocast](#) on the MTC Web site during the meeting, and an [audio file](#) will be available for approximately one month after the meeting date.*

## Chair

Jake Mackenzie

## Vice Chair

Steve Kinsey

## Members

Alicia Aguirre Tom Azumbrado+  
Dorene Giacomini+ Scott Haggerty  
Anne Halsted Sam Liccardo Mark  
Luce Jim Spering

## Ex Officio

Amy Rein Worth\*\*\* Dave  
Cortese\*\*\*

## Ad Hoc

All Other Comm'rs

## Staff Liaison

Melanie Crotty

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## Roll Call

1.

**Action:** Confirm Quorum

## Consent Calendar

2.

**Action:** Committee Approval

## Minutes of April 12, 2013\*

a)

- [2a minutes.pdf](#)

**SAFE Third Quarter Financial Statements March 2013\***

b)

**Presented by:** Sonia Elsonbaty

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- [2b\\_safe\\_financial\\_statements.pdf](#)

**Contract - Call Box Inspection Services: Raedians Inspector Service (\$150,000)\***

c) **Presented by:** Sze Lei Leong

- [2c\\_call\\_box.pdf](#)

**Consultant Panel - On-Call Transportation Engineering and Planning Services:  
As listed below (\$4,000,000)\***

d) **Presented by:** Abhishek Parikh

- [2d\\_consult\\_panel.pdf](#)

i) **Cambridge Systematics**

ii) **DKS Associates**

iii) **Fehrs & Peeres**

iv) **Kimley-Horn and Associates**

v) **Kittleson and Associates**

vi) **TJKM Transportation Consultants**

vii) **Atkins North America, Inc.**

**Clipper® Program Contract Actions\***

e) **Presented by:** Lynn Valdivia

- [2e\\_clipper.pdf](#)

i) **Contract Change Order - Expansion to Marin Transit: Cubic Transportation Systems, Inc. (\$425,000)**

ii) **Contract Change Order - Card Reader Improvements: Cubic Transportation Systems, Inc. (\$150,000)**

iii) **Funding Agreement Amendment - Customer Service Center at AC Transit Headquarters: AC Transit (\$250,000)**

iv) **Contract Amendment - Customer Service Center/Transportation Kiosk at Embarcadero BART Station Operations: Nematode Holdings, LLC (\$475,000)**

v) **Contract Amendment - Customer Service Center/Bay Crossings at San Francisco Ferry Building Operations: Nematode Holdings, LLC (\$200,000)**

vi) **Contract Amendment - Public Awareness and Customer Education Services: MIG, Inc. (\$1,150,000)**

**Consultant Panel and Contract: Electronic Payment Implementation and Operations\***

f) **Presented by:** Lynn Valdivia

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- [2f\\_elec\\_payment.pdf](#)

**i) Consultant Panel for FY 2013-14 through 2015-16:**

- i. Acumen Building Enterprise, Inc.**
  - ii. Atkins North America, Inc.**
- iii. Auriga Corporation**
  - iv. Daniel Bols**
- v. Cambria Solutions, Inc.**
  - vi. CH2MHill/Jacobs Engineering**
- vii. Clear2Pay, Americas**
  - viii. Four Nines Technologies**
- ix. Invoke Technologies**
  - x. Kimley-Horn and Associates**
- xi. LTK Engineering Services**
  - xii. Lumenor Consulting Group**
- xiii. Parsons Brinkerhoff, Inc.**
  - xiv. Stantec Consulting Services, Inc.**
- xv. Synapse Strategies/Resource Development Associates**
  - xvi. Traffic Technologies, Inc.**
- xvii. Alan Richard Zahradnik**

- ii) Contract - Distribution and Communications Planning and Support Services: Synapse Strategies (\$350,000)**

**3. Update on the Regional Transportation Management System**

**Proposed MTC Traffic Operations System (TOS) Policy Update - MTC Resolution No. 4104\***

*Staff will present a new recommended approach to installing and activating TOS elements such as ramp metering on freeway projects, including conditioning of discretionary funds on meeting TOS policy requirements.*

**a)**

**Presented by:** Ashley Nguyen

**Action:** Commission Approval

- [3a\\_MTC\\_TOS\\_Policy\\_Update.pdf](#)

- b) Strategic Plan - Regional Transportation Management System\***

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*MTC and Caltrans staff will provide an update on the conditions of the Bay Area's highway operations equipment, as well as review principles for the management and operations of the region's transportation management system.*

**Presented by:** Melanie Crotty

**Action:** Information

- [3b\\_reg\\_transp\\_mgmt\\_sys.pdf](#)

**MTC SAFE Draft FY 2013-14 Operating and Capital Budget - MTC SAFE Resolution No. 58\***

*Staff will present information about Clipper® customer service and satisfaction.*

**4. Presented by:** Eva Sun

**Action:** Information

- [4\\_safe.pdf](#)

**Clipper® Customer Service\***

*Staff will present information about Clipper® customer service and satisfaction.*

**5. Presented by:** Lynn Valdivia

**Action:** Information

- [5\\_clipper\\_customer\\_service.pdf](#)

**Public Comment/Other Business/Next Meeting/Adjournment**

**6. Action:** Information

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**Next meeting**

2013-06-14 09:35:00.0

Joseph P. Bort MetroCenter

Lawrence D. Dahms Auditorium

101 Eighth Street

Oakland, California 94607

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\* Attachment sent to committee members, key staff and others as appropriate. Copies will be available at the meeting.

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\*\* All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

\*\*\* The MTC Chair and Vice-Chair are ex-officio voting members of all standing committees.

+Non-voting member.

Quorum: A quorum of this Committee shall be a majority of its regular non-ex-officio voting members. (5)

Public Comment: The public is encouraged to comment on agenda items at committee meetings by completing a request-to-speak card (available from staff) and passing it to the committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: MTC meetings are recorded. Copies of recordings are available at nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site for public review for at least one year.

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